

Ride On Newsletter

January 2025

Ride On Detours Due to Purple Line Construction in Silver Spring

Beginning Tuesday, January 7, Purple Line Construction crews temporarily closed Manchester Road north of Wayne Avenue for approximately six weeks.

Affected Ride On Routes:

- Route 12
- Route 13
- Route 15
- Route 19

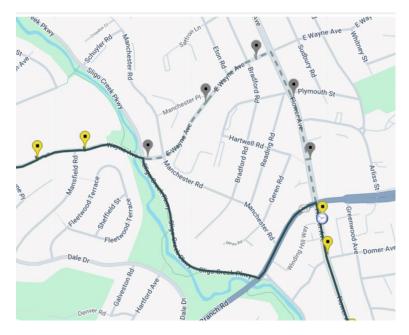
Impact:

These routes are experiencing detours due to the road closure. For detailed information on the detours, please refer to <u>RideOnBus.com</u>.

Stay informed and plan your commute accordingly!

Note: Dashed lines represent original routes and solid lines represent detours.

Route 12



To Takoma: From Wayne Avenue and Silgo Creek Parkway, turn right onto Sligo Creek Parkway, left onto Piney Branch Road, right onto Flower Avenue and back on route.

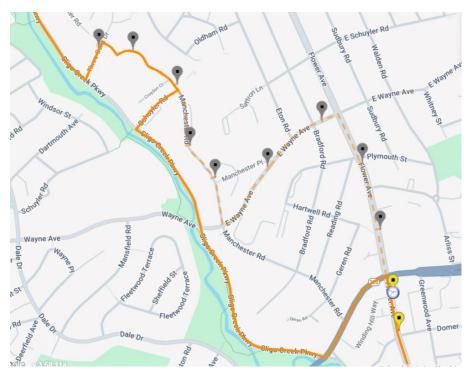
To Silver Spring: From Flower Avenue and Piney Branch Road, left onto Piney Branch Road, right onto Sligo Creek Parkway, left onto Wayne Avenue and back on route.

Stops Bypassed:

- 27076 East Wayne Avenue & Manchester Road
- 27078 East Wayne Avenue & Manchester Place
- 27080 East Wayne Avenue & Flower Avenue
- 22312 Flower Avenue & Plymouth Street
- 22314 Flower Avenue & Hartwell Road

Alternate Stops:

- 23828 Manchester Road & Wayne Avenue
- 22290 Flower Avenue & Piney Branch Road
- 27088 Wayne Avenue & Mansfield Road
- 22316 Flower Avenue & Piney Branch Road
- 27070 Wayne Avenue & Mansfield Road



Route 13

To Takoma: From Sligo Creek Parkway, left onto Three Oaks Drive, through Parkside, right onto Manchester Road, right onto Schuyler Road, left onto Sligo Creek Parkway, left onto Piney Branch Road, left onto Flower Avenue and back on route.

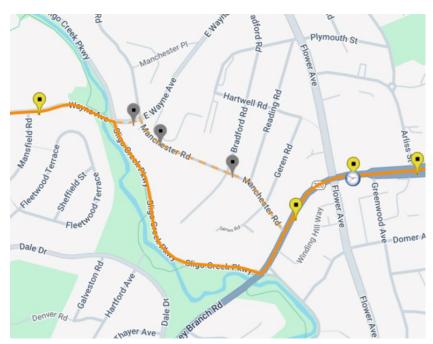
To Silver Spring: From Flower Avenue and Piney Branch Road, turn left onto Piney Branch Road, right onto Sligo Creek Parkway, right onto Schuyler Road, left onto Manchester Road, through Parkside, left onto Three Oaks Drive, right onto Sligo Creek Parkway, left onto Colesville Road and back on route.

Stops Bypassed:

- 27076 East Wayne Avenue & Manchester Road
- 27078 East Wayne Avenue & Manchester Place
- 27080 East Wayne Avenue & Flower Avenue
- 22312 Flower Avenue & Plymouth Street
- 22314 Flower Avenue & Hartwell Road

Alternate Stops:

- 23828 Manchester Road & Wayne Avenue
- 22290 Flower Avenue & Piney Branch Road
- 23820 Manchester Road & Schuyler Road
- 23833 Manchester Road & Schuyler Road
- 22316 Flower Avenue & Piney Branch Road



Route 15

To Takoma Langley: From Wayne Avenue and Sligo Creek Parkway, right onto Sligo Creek Parkway, left onto Piney Branch Road and continue on Piney Branch Road until back on route.

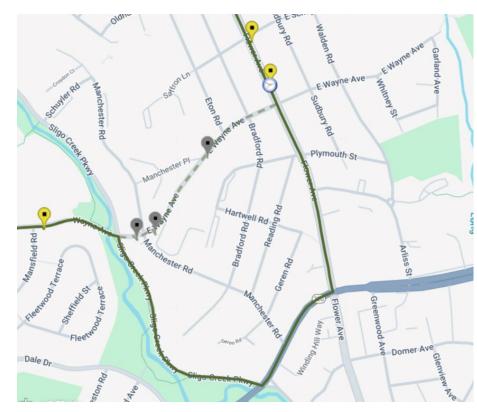
To Silver Spring: From Piney Branch Road and Sligo Creek Parkway, right onto Sligo Creek Parkway, left onto Wayne Avenue and back on route.

Stops Bypassed:

- 27074 East Wayne Avenue & Manchester Road
- 23812 Manchester Road & Bradford Road
- 23814 Manchester Road & Wayne Avenue
- 23812 Manchester Road & Bradford Road
- 23830 Manchester Road & Bradford Road

Alternate Stops:

- 27088 Wayne Avenue & Mansfield Road
- 24940 Piney Branch Road & Manchester Road
- 27070 Wayne Avenue & Mansfield Road
- 24902 Piney Branch Road & Manchester Road



<u>Route 19</u>

To Northwood: From Wayne Avenue and Sligo Creek Parkway, right onto Sligo Creek Parkway, left onto Piney Branch Road, left onto Flower Avenue and back on route. **Note:** The last two PM trips will not service Three Oaks.

To Silver Spring: From Flower Avenue and Wayne Avenue, continue on Flower Avenue, right on Piney Branch Road, right onto Sligo Creek Parkway, left onto Wayne Avenue and back on route.

Stops Bypassed:

- 23826 Manchester Road & Manchester Place
- 23816 Manchester Road & Manchester Place
- 23818 Manchester Road @8904
- 23824 Manchester Road @8904
- 24822 Manchester Road & Parkside Plaza Parking Lot

Alternate Stops:

- 27088 Wayne Avenue & Mansfield Road
- 27070 Wayne Avenue & Mansfield Road
- 22310 Flower Avenue & Schuyler Road
- 22296 Wayne Avenue & Flower Avenue



Ride On Senior Corner: Ride On Flex

MCDOT's on demand transit service helps you get around in defined Rockville and Glenmont/Wheaton zones. <u>Ride On Flex</u> has no fixed stops or fixed schedules – it comes when you book a ride during regular service hours. Flex offers curb-to-curb service for those with disabilities. Best of all, persons age 65+ and persons with disabilities ride free at all times! Read below for information on how to use Flex, including hours and zone constraints.

Requesting a Trip

After downloading the Ride On Flex App, customers can request a trip by entering their pickup and drop-off locations within one of the two defined geo-fenced service zones in Rockville or Wheaton-Glenmont. Customers may also call the Flex call center by dialing 240-301-3842. Trips are not provided between the two zones. The Flex has no fixed stops or schedule. It comes when the customer books their trip within the regular service hours.

Service Spans

Service is operated Monday through Friday, although service times vary between the two zones. The Flex is available in Rockville from 9:00 a.m. to 3:30 p.m. and in Wheaton-Glenmont from 6:00 a.m. to 9:00 a.m. and again from 3:30 p.m. to 7:00 p.m. These service spans are essentially trip request windows. For example, a request received at 8:59 a.m. in the Wheaton-Glenmont zone will be provided during the 9 o'clock hour.

Pickup and Dropoff

The Flex will pick up customers at the closest corner to their origin and destination. Although a customer's origin or destination may remain consistent over the course of multiple trips, the pickup and drop-off corners may change depending upon the location of the Flex vehicle when the request is received. Dedicated stops have been established at the Glenmont, Rockville, and Wheaton Metro Stations for the Flex. Customers with disabilities will receive more direct, curb-to-curb service, if they selected the accessibility option when signing up or through their Flex personal account details.

The Zones

The Flex service is provided within the two Flex zones - Rockville and Wheaton-Glenmont. The Rockville zone is served by one vehicle and covers an area of approximately 0.7 square miles. Wheaton-Glenmont is considerably larger at 3.4 square miles and is served by two vehicles. Customers may travel to and from any location within one zone, but not between the two zones. When requesting a trip, the customer can be physically outside of a zone, but they must provide a pickup location within the zone. The service hours of the two zones are unique because their design was purposefully crafted towards different trip purposes for the pilot project. For example, the Rockville zone is a mid-day service, operating from 9:00 a.m. to 3:30 p.m. This provides residents, employees, and students with convenient transportation for running errands, lunch trips, attending appointments, and potentially one end of a commute but it does not allow for trips by typical commuters or shift workers. By contrast, the Wheaton-Glenmont zone is more of a commuter type service operating during the morning (6:00 a.m. to 9:00 a.m.) and evening (3:30 p.m. to 7:00 p.m.) peaks. This service span is ideal for commuters but limits the window of time that residents and employees may use the service for errands or appointments.

Ride On Winter Tips

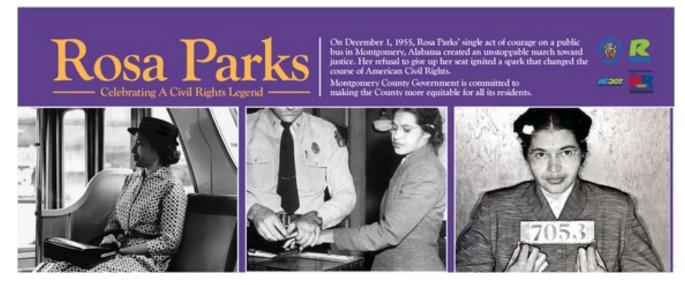


Taking public transportation is a great alternative to avoid the hassle of driving in poor weather conditions. Our valued customers can count on <u>Ride On</u> to be safe and reliable, getting you to your destination while you stay warm and relaxed in our buses.

The safety of our customers continues to be our top priority. Here are seven safety tips we recommend you take while riding with us during the winter weather:

- Plan for extra time in your commute. Winter weather conditions such as snow and ice may cause delays to the bus schedule. Planning extra time may ensure that even with the delays, you can get to your destination on time.
- **Dress accordingly.** Be prepared to wait extra time for the bus to arrive. As a result, what you wear is crucial to staying warm while waiting on the bus or walking to your destination.
- **Consider getting a virtual SmarTrip Card.** Our hands tend to suffer the most during the winter weather because they are usually exposed due to activity. With a virtual SmarTrip card, you can simply use your phone to pay for fares while still wearing your gloves. It also saves you time looking for the physical card while staying contactless during this time. The virtual SmarTrip card is available for iOS and Android.
- **Be Visible.** It gets dark early so be sure to make yourself visible to an approaching bus. Hold a flashlight or use your cell phone's light so that the bus operator can see you at the stop. If possible, wear reflective apparel or safety items (bands, pins) for more visibility on your coat or clothing.
- Stand clear from the curb. Standing close to the curb is dangerous especially during inclement weather. Buses may slide on snow as they approach the curb. Be sure to stand clear from the curb until the bus comes to a complete stop and is ready for boarding. NEVER stand in the street.
- **Be careful when boarding and stepping off the bus.** Wait for the bus to come to a complete stop before trying to board. Bus steps can become slippery from snow. Try to clean the snow off your shoes before boarding. Be sure to always use the handrails while getting on or off the bus and take your time.
- **Use our Trip Planning App.** Plan your trip, check bus arrival times, and get alerts when your stop is approaching with the new Ride On Trip Planner app. The app is available for download for iOS and Android devices, and in a desktop version. Download the app <u>here</u>.

Montgomery County Department of Transportation to Honor Rosa Parks' Birthday and 'Transit Equity Day' on Tuesday, Feb. 4



The Montgomery County Department of Transportation (MCDOT) will honor the life and legacy of Rosa Parks and celebrate "Transit Equity Day" on Tuesday, Feb. 4.

"I am proud to honor Rosa Parks and her work championing civil rights through transit equity on this day," said Montgomery County Executive Marc Elrich. "Public transportation is vital to building a just and equitable society. Montgomery County is one of the most diverse counties in the nation. We have a duty to ensure all our residents have access to employment, education and vital services. Some communities have historically been denied access to opportunity through racist policies. Transit Equity Day is a time to reflect on that history and move forward with policies that uplift us all."

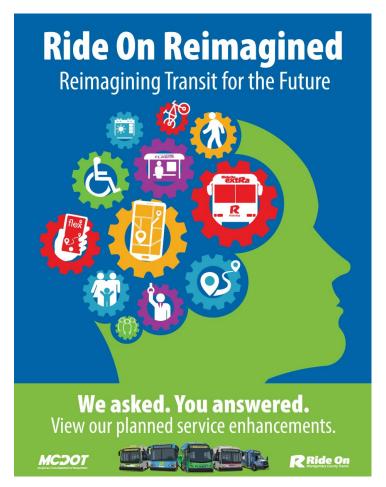
Transit Equity Day is observed annually on Rosa Parks' birthday, Feb. 4, to promote public transit as a civil right and a strategy to combat climate change.

"The vast majority of transportation-generated pollution comes from cars and trucks. This pollution disproportionally affects marginalized communities," said MCDOT Director Chris Conklin. "We are encouraging transit use and are working to achieve zero-emissions from public transit by 2035 to combat climate change and improve the health of our local community."

MCDOT is currently operating 14 zero-emission buses, with a contract to purchase 100 more within three years. The zero-emission buses are part of the County's <u>Climate Action Plan</u> to eliminate greenhouse gas emissions from County transit by 2035.

Transit Equity Day is part of a larger recognition of the contributions of Black Americans and the role of Black history in pursuit of racial justice and equality during Black History Month. Montgomery County will recognize Black employees throughout the month on the County's social media channels.

The Ride On Reimagined Plan is Here: A Vision for the Future of Transit in Montgomery County



The final report of Montgomery County's Ride On Reimagined Study is here, setting a bold vision for the future of transit in our community. Ride On currently operates over 80 routes, many of which have been unchanged since their implementation in the 1970's. Designed to improve connectivity, efficiency, and sustainability, this plan outlines strategies and enhancements that will better meet the needs of our riders today and in the years to come. This two-year study took an in depth look at Montgomery County's existing and planned transit systems, including Metrobus services that operate within the County limits and the future Purple Line. The Ride On Reimagined Plan is a comprehensive and forward-looking study that analyzed existing market conditions, transit use, and public feedback from various channels to best plan for a sustainable, equitable transit network to promote safe mobility and economic opportunities.

Highlights of the Ride On Reimagined Study

- 1. **Premium Rapid Transit Network:** The Vision Network includes 8 new BRT lines and 4 new highcapacity Ride On ext*R*a lines. These premium services will provide fast, frequent, and reliable service along key corridors across the County.
- 2. **Expanded Service Coverage:** The Vision Network expands Ride On's service footprint across the County through 19 new Ride On Flex on-demand zones and hybrid fixed/on-demand areas. These

zones collectively will serve over 91 square miles, reaching areas that currently do not have transit service and improving service quality and connectivity in lower-density neighborhoods.

- 3. **Improved Cross-County Connections:** Several routes will offer new cross-County connections, enabling faster and more direct trips between key activity centers.
- 4. **Upgraded Frequencies:** Over 30 routes will have improved weekday frequencies, and 38 routes will have improved weekend frequencies. Reducing wait times is a top priority, with plans to enhance service frequency on key routes.
- 5. New Weekend Service: 26 routes will have new weekend service.
- 6. **Sustainability Goals:** The plan includes steps toward a greener transit system, with a commitment to reducing environmental impacts through fleet upgrades and other eco-friendly initiatives.

The Ride On Reimagined Study will be implemented in phases. The Year 1 plan is resource-constrained, meaning it only includes improvements that MCDOT can fund using its existing and planned operating budget and other existing resources. This service plan assumes WMATA's Year 1 plan is fully implemented, along with MCDOT's Great Seneca Transit Network <u>Pink and Lime routes</u>. The Year 5 service plan assumes a moderate increase in operating resources over the first five years of the plan. The Vision Network is financially unconstrained and represents the full build-out of the future Montgomery County transit network. This service plan assumes implementation of MCDOT's Flash BRT program, introduction of new Ride On Flex zones, and full conformance with the Ride On Reimagined service standards. The Vision Network represents a generational investment in mobility for Montgomery County. As this investment exceeds MCDOT's current funding availability, the plan will be implemented in phases as new funding sources become available.

The Marketing Strategy: Keeping You Informed

The marketing strategy within the Ride On Reimagined Plan plays a crucial role in ensuring that our community stays informed and engaged about upcoming changes and improvements. The marketing strategy ensures that as the plan is rolled out, riders will have clear, accessible information to help them make the most of the improved services. Here's how the marketing efforts will support the plan:

- **Community Engagement:** The plan emphasizes outreach efforts, including surveys, public meetings, and partnerships with community organizations to ensure residents are part of the conversation.
- **Educational Campaigns:** Educational initiatives will highlight the benefits of the proposed changes, making sure riders understand how the updates will impact their daily commutes.
- **Digital Innovation:** Digital tools such as the Ride On Trip Planner and Ride On Real Time app will be promoted to help riders navigate the system more effectively and plan their journeys with ease.
- **Targeted Communications:** Social media campaigns, email newsletters, and advertisements will be used to keep riders up to date on new routes, schedules, and services.

The Ride On Reimagined Plan isn't just a blueprint for the future—it's a commitment to providing a better transit experience for our riders. To learn more about the plan and how it will shape the future of public transportation in Montgomery County, read the <u>Ride On Reimagined Final Report</u>. We're excited to bring these improvements to life and thank you for being a part of our journey!

An Interview with Ride On Data Analyst Worku Woldemariam



What is your name? Worku B. Woldemariam How long have you been working with Ride On? Two years and 9 months What's your job position/role with Ride On? Data Analyst

Give a brief outlook of what your workday looks like.

I start the day by logging in to process MC311 Transit complaints. I check each service request (SR) for relevance (to transit), completeness, correct KBA assignment and other factors. Depending on the nature of the complaint or enquiry and bus route number, I assign service requests to Ride On depots or Transit units such as Passenger Facilities, Ride on IT, Medicaid, Call & Ride, Taxi and Medicaid. I also report on Ride On Trip Planner app downloads daily.

Depending on what's needed, I prepare weekly, monthly, and quarterly MC311 performance reports for internal and external stakeholders, as well as other reports on an ad hoc basis. I present these reports at monthly meetings made up of representatives from all areas of Ride On. I also participate in marketing outreach events and create reports and updates for MC311 operators so that they can give callers the most up-to-date information possible.

What do you like the most about working with Ride On?

Working for a county's Transit service that serves all groups of communities with an incredibly affordable fare. Seniors, ADAs, and students in the county ride free. Also, working in such great team and environment is a privilege.

What advice would you give to someone looking to progress in a similar role?

Love is at the heart of any job you do. Serving a community with love is key. As a professional with a background in statistics, numerical analytics needs patience and willingness to spend time on the computer.

What has been your biggest accomplishment in your role?

Most accomplishments are not personal, it is a team effort. Marketing has great players, and I am lucky to be in there. If allowed, I should forward my special gratitude to my supervisor Mr. Will Kenlaw, the Marketing Program Manager for his coaching and encouragement. Another colleague Abby Sullivan was also generous in teaching me how to catch up with various reports quickly. I started in the County as a Ride On Bus operator and am grateful for the opportunity to be a part of this team.

Ride On Public Forum on Proposed Changes to Routes 10, 34, 42, L8, T2, and Addition of New Route 40 will be held on Tuesday, February 18

The Montgomery County Department of Transportation (MCDOT), Division of Transit Services, is proposing service changes to Routes 10, 34, 42, replacing L8 and T2 with M22 and M82, and addition of the new Route 40. These changes will be effective June 29, 2025.

The following changes are related to the Year 1 implementation phases of Ride On Reimagined (<u>https://www.montgomerycountymd.gov/dot-transit/reimagined/</u>) and the Washington Metropolitan Area Transit Authority's (WMATA) Better Bus network redesign (<u>https://www.wmata.com/initiatives/plans/Better-Bus/</u>):

- Route 10 Discontinue and replace with new Metrobus Routes M42, M44, and M60.
- Route 34 Realign to Connecticut Avenue between University Boulevard and Veirs Mill Road, to serve portions of Connecticut Avenue that Metrobus Route M22 will not serve. Discontinue service to Wheaton and Friendship Heights Metro Stations and will continue to Bethesda Metro Station.
- Route 40 This **new** route will replace portions of Metrobus Routes Q2, Q4, and Q6 (M10) between Wheaton Metro Station and Montgomery College-Rockville.
- Routes L8 WMATA will replace Route L8 with Metrobus Route M22 and provide service on weekdays, Saturdays, and Sundays. Ride On will no longer provide weekend service on this route.
- Route T2 WMATA will replace Route T2 with Metrobus Route M82 and provide service on weekdays, Saturdays, and Sundays. Ride On will no longer provide weekend service on this route.

MCDOT also proposes changing Route 42 to remove low-ridership portions and improve overall efficiency:

• Route 42 – Move northern terminus to Twinbrook Metro Station. Discontinue service to Boiling Brook Parkway and to the William F. Bolger Center/U.S. Postal Service training facility.

For additional information prior to the public forum regarding these proposed changes, please visit the Ride On web site at <u>www.rideonbus.com</u> and click "Public Forums" under "About."

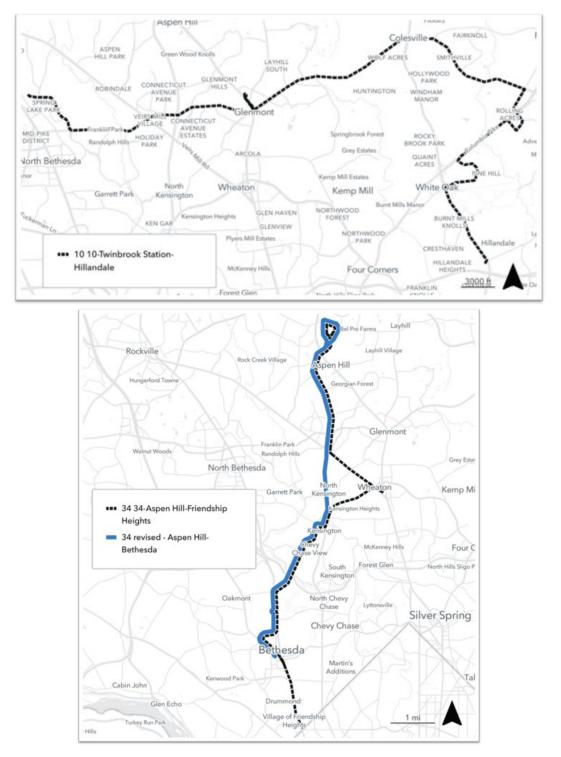
Montgomery County hereby notifies the general public and other interested parties that a public forum will be held on **Tuesday, February 18, 2025,** starting at 6:00 p.m. and ending after the last speaker. The forum will be held at Mid-County Regional Services Center, 2425 Reedie Dr. 2nd Fl. Conference Room, Wheaton, MD 20902.

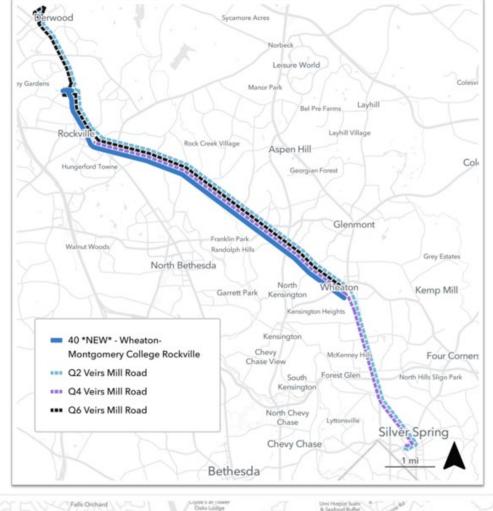
Individuals and representatives of organizations who would like to speak at the public forum are requested to furnish in writing by email, on or before **February 16, 2025,** their name, home address, telephone number, e-mail address and organization to Division of Transit Services, Ride On Public Forum at mcdot.rideonpublicforums@montgomerycountymd.gov. Individuals who have signed up to speak must **provide a printed copy of their testimony** for the record **by February 17, 2025.** Sign language and Spanish interpreter services will be provided only upon request with notice as far in advance as possible but not less than 3 business days prior to the date of the forum. All comments will be considered before any changes are finalized.

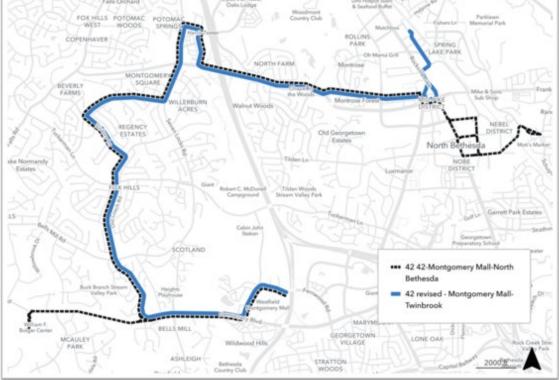
Comments may be written or e-mailed on the proposed service changes to the Division of Transit Services by 5:00 p.m. on **Friday, February 28, 2025**. Send your comments to:

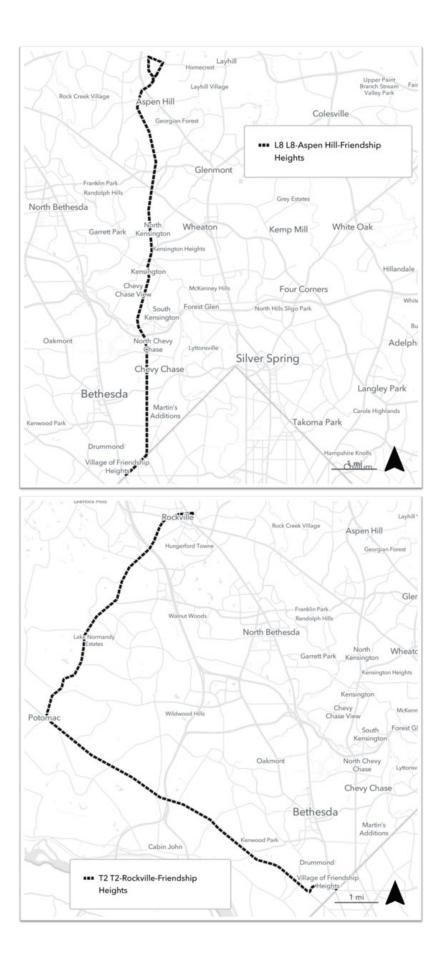
Division of Transit Services Ride On Public Forum 101 Monroe Street, 5th Floor Rockville, Maryland 20850 (240) 777-5800 (phone) (240) 777-5801 (fax)

mcdot.rideonpublicforums@montgomerycountymd.gov









Take Ride On to Montgomery County High Schools



With the Youth Cruiser SmarTrip[®] Card, your child has free, reliable transportation to school, extracurriculars, and social engagements, making it an invaluable resource for families. Read below for a list of a few of the Montgomery County high schools accessible by Ride On buses. To see if your school is near a Ride On bus stop, download the <u>Ride On Trip Planner app</u> or use the <u>desktop version</u>.

- <u>Springbrook High School</u>: To get to Springbrook High School, take Ride On <u>Route 21</u> and use bus stop #14754 on New Hampshire Avenue.
- John F. Kennedy High School: To get to John F. Kennedy High School, take Ride On <u>Route 10</u> and use bus stop #28576 at Randolph Road & Middlevale Lane.
- <u>Wheaton High School</u>: To get to Wheaton High School, take Ride On <u>Route 10</u> and use bus stop #28594 on Randolph Road.
- Northwest High School: To get to Northwest High School, take Ride On <u>Route 78</u> and use bus stop #15080 on Richter Farm Road.
- <u>Montgomery Blair High School</u>: To get to Montgomery Blair High School, take Ride On Routes 9, 21, or 22 and use bus stop #21116 on Colesville Road facing the school parking lot.
- <u>Seneca Valley High School</u>: To get to Seneca Valley High School take Ride On <u>Route 74</u> and use bus stop #24104 on Middlebrook Road.
- <u>Gaithersburg High School</u>: To get to Gaithersburg High School use Ride On <u>Route 55</u> or <u>extRa</u> (101) and use bus stop #22646 on Route 355/Frederick Avenue.

Ride On 2024: A Year in Review



Montgomery County Department of Transportation (MCDOT) Ride On is celebrating a year of remarkable achievements and milestones. From expanding transit networks to earning national recognition, this year has been pivotal for improving mobility and enhancing the rider experience.

Expanding the Great Seneca Transit Network

This year marked the debut of two new routes in the Great Seneca Transit Network: The Ride On ext*R*a Pink Route and Lime Route. These additions have significantly increased connectivity for residents and commuters, providing more convenient options to navigate the county. The expansion underscores our commitment to improving accessibility and reducing travel times for the community.

Exceptional Growth in Ridership

The dedication to providing reliable and efficient transportation has paid off, with a remarkable 20% growth in ridership compared to 2023. This achievement highlights the trust and satisfaction of our riders and demonstrates the growing reliance on public transit as a preferred mode of transportation in Montgomery County.

National Recognition

Ride On proudly received the American Public Transportation Association (APTA) Innovation Award in 2024. This prestigious honor, achieved for the Brookeville Smart Energy Depot project, recognizes our efforts in delivering outstanding transit services and our innovative approach to public transportation.

Milestones in Technology and Accessibility with Ride On Trip Planner Success

The Ride On Trip Planner has reached a significant milestone, with over 45,000 downloads this year. This user-friendly tool has revolutionized trip planning for our riders, offering real-time updates and streamlined navigation.

Completion of the Ride On Reimagined Study

2024 also saw the successful completion of the <u>Ride On Reimagined</u> study, a project designed to expand and enhance the transit services throughout Montgomery County. This initiative ensures that riders can get to and from their destinations without restrictions and in a timely manner, improving their overall experience.

Testing of Electronic Bus Schedules

Ride On began testing new electronic bus schedules, aiming to modernize how riders access route information. These digital schedules promise greater convenience and adaptability, setting the stage for future advancements in transit technology.

Community Engagement and Recognition - Veteran's Day Bus Wrap

For the first time, Ride On unveiled a special bus wrap to honor the county's veterans, showcasing our gratitude and respect for those who have served. This initiative resonated deeply with the community and reinforced our commitment to recognizing important causes.

Rider Satisfaction

Ride On was awarded the Transit App Rider's Choice Award in 2024. Over 100,000 Transit App users in North America voted and Ride On was selected as the 2nd most popular agency/most likely to be recommended by family or friends. This recognition reflects the high level of satisfaction and trust our services inspire in the community.

Looking Ahead

As we celebrate these accomplishments, Ride On remains focused on the future. We are committed to sustaining growth, adopting cutting-edge technologies, and maintaining the highest standards of service excellence. Thank you to our riders, partners, and dedicated team members who made 2024 a landmark year. Here's to an even brighter 2025!

Of Note

Save the Date for Ride On's 50th

Ride On will mark 50 years of service in 2025, and we want to celebrate with you! Mark your calendars for the week of May 12, 2025, and be on the lookout for how you can participate. We promise the festivities will be worth the wait!

January Service Change

The Montgomery County Department of Transportation (MCDOT) has adjusted 27 Ride On bus route schedules which began Sunday, January 12, to improve efficiency and on-time performance. The changes reflect a shift of resources to allow for more reliable service where demand is higher. The new schedules are available at <u>rideonbus.com</u> and in print.

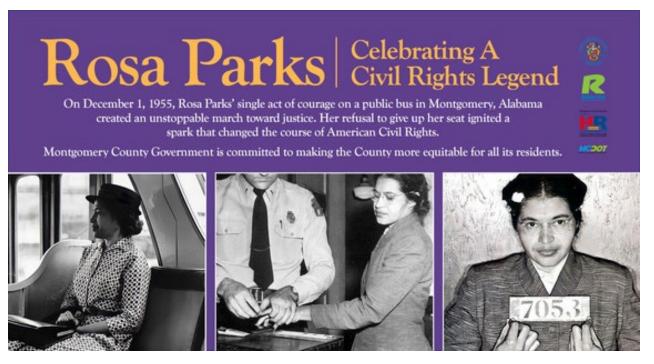
Route changes include:

- Twenty-seven (27) routes have timetable
 changes: 1, 2, 5, 8, 9, 10, 11, 15, 18, 27, 38, 46, 47, 48, 49, 51, 54, 55, 56, 74, 90, 96, 97, 98, ext
 Ra Lime Route, Flash Blue Route, & Flash Orange Route
- Twenty-Five (25) routes have trip adjustments: <u>1</u>, <u>2</u>, <u>5</u>, <u>8</u>, <u>9</u>, <u>10</u>, <u>11</u>, <u>15</u>, <u>18</u>, <u>38</u>, <u>46</u>, <u>47</u>, <u>48</u>, <u>49</u>, <u>51</u>, <u>54</u>, <u>55</u>, <u>56</u>, <u>74</u>, <u>90</u>, <u>96</u>, <u>97</u>, <u>98</u>, <u>Fla</u> <u>sh Blue Route</u>, <u>& Flash Orange Route</u>
- One (1) route has frequency adjustments: 27
- One (1) route has an extended service span: Ride On <u>extRa Lime Route</u> which began November 17, 2024

Plan Your Next Trip with the Ride On Trip Planner App

Have you downloaded the Ride On Trip Planner App yet? This new, innovative app allows riders to plan their next trip and to tell how crowded a Ride On bus is – before it arrives – with the crowdedness indicator on the app. Riders can choose if they want to get on the arriving bus, wait for the next bus depending on how many people are on the bus, or choose another travel option, such as other local transit services, bikeshare, and scooter. It gives riders more control over their transportation experience. The Ride On Trip Planner app is easy to use and can be downloaded from the Google Play or Apple app store, or accessed with our desktop version.

Bus Card of the Month



Transit Trivia!

Test your familiarity with Ride On's routes, services, and more with our transit trivia! The answer will be in next month's edition of our newsletter so make sure you tune in next month to see if you answered correctly!

Question:

The <u>Ride On Reimagined Study final report</u> has been published. How many Ride On routes will have new weekend service as part of the Vision Network?

- 1. 12 routes
- 2. 26 routes
- 3. 19 routes
- 4. 31 routes

Last month's question:

Which Ride On bus service has had holiday decorated buses since 2021?

- 1. FLASH buses
- 2. extRa buses
- 3. Regular Ride On buses
- 4. Flex buses

Answer: (1) FLASH buses

For the most up-to-date service information, riders should follow @RideOnMCT on X, Facebook, YouTube, Bluesky, and Instagram. In addition, information is available at RideOnBus.com, by subscribing to receive email alerts at www.montgomerycountymd.gov/govdelivery, or texting MONTGOMERY RIDEON to 468311 to receive text alerts.

For information on MCDOT programs and services visit <u>montgomerycountymd.gov/mcdot</u>, follow @MCDOTNow on X, <u>Facebook Bluesky</u> and <u>Instagram</u> and <u>subscribe</u> to MCDOT's "Go Montgomery!" newsletter.

If you need an Americans with Disabilities Act (ADA) reasonable accommodation to access Ride On bus service, contact MC311 by voice at 240-777-0311, by email <u>RideOn.CustomerService@montgomerycountymd.gov</u> or TTY 711.

Title VI: Montgomery County assures that no person shall, on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964 and the Civil Rights Act of 1987, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity.